

Arch Reinsurance

Hamilton, Bermuda



The challenge

- A great deal of labour time spent on managing DR (Disaster Recovery)
- A large capital expenditure requirement to implement traditional DR solutions
- No integrated DR solution for three sites; Bermuda, Dublin, Zurich
- Restore times were inadequate
- Directors are responsible for DR under Solvency II Compliancy

Our solution

Disaster Recovery as a Service (DRaaS) provided by Another 9. This is an end-to-end management solution where Another 9 and Digicel Business provide the DR Platform, Software, Data Center, Management and Connectivity including 24x7 NOC Services. The solution includes two DR tests per annum. Built on enterprise grade IBM System-X hardware, using IBM Storwize technologies the platform delivers best-in-class DRaaS to Arch Reinsurance.

Business benefits

- Business Continuity fail-over to alternative site and recover all systems within a day
- Fully Managed – Frees up I.T. time so personnel can focus on strategic initiatives
- Risk Management – minimises business and litigation risk due to data loss/downtime
- Compliance – Meets Regulatory and Compliance challenges
- IBM 24x7/365 Hardware Service Support SLA's

THE CLIENT

Arch Reinsurance Ltd (Bermuda) provides specialty property and casualty reinsurance through reinsurance intermediaries worldwide